

April 18, 2008

RE: Celebrity Cruises 7-night Alaska Hubbard Glacier cruise from Seattle on May 9<sup>th</sup>

Dear Travel Partners:

Celebrity Cruises would like to provide you with some important information regarding boarding procedures for your clients who are scheduled to depart from Seattle at midnight on May 9<sup>th</sup>.

The Celebrity Infinity is expected to be alongside the pier at approximately 8:00pm. Due to this later arrival and limited seating capacity within the terminal, we have some special boarding information for our guests. Please share the attached page with your clients so that they may be informed and prepared for this special situation.

Thank you for communicating this information to the clients that you have booked on this sailing. Celebrity Cruises looks forward to welcoming them onboard.

Sincerely,

Celebrity Cruises

## **IMPORTANT DELAYED BOARDING INFORMATION**

### **Special Notice - Celebrity Infinity is expected to begin boarding in Seattle at 8:00pm**

As you may recall from the information you have been provided in your cruise documents, *Celebrity Infinity* will arrive in Seattle at approximately 8 p.m. on May 9<sup>th</sup>. Boarding will begin at approximately 8:30 p.m.

The *Celebrity Infinity* completed her previous cruise in Vancouver, BC and will need to reposition to Seattle. The *Celebrity Infinity* is expected to be alongside the pier at approximately 8:00pm. Due to this later arrival and limited seating capacity within the terminal, we encourage all guests to check-in for the cruise on arrival and take some time to visit Seattle and its attractions.

*Celebrity Infinity* will dock at Terminal 30 in the Port of Seattle for boarding on May 9<sup>th</sup> only. Please note that on May 16, at the end of your sailing, the ship will be returning to its normal docking location, which is at Pier 66. Pier 66 is approximately two miles north of Terminal 30.

### **Parking Information**

- All guests driving to the Port of Seattle should park at the Bell Street Parking Structure near Pier 66.
- Parking will not be available at Terminal 30, but you may be dropped off there.
- Celebrity Cruises will provide a shuttle to move you from the Bell Street Parking Structure to the ship at Terminal 30. Similarly, your luggage will be collected at the Bell Street Parking Structure and delivered to the ship. We will begin accepting luggage at Terminal 30 at 10 a.m.

### **Check-In and Luggage Handling**

- Check-in at Terminal 30 will start at approximately 11 a.m.
- At check-in you will receive a boarding number for use once the ship is ready for boarding.
- At check-in, a light snack-box will be provided to you. Since boarding will occur between approximately 8:30 p.m. and 10 p.m., we suggest planning accordingly for meals that day. Dinner will be served onboard in several venues as soon as boarding begins.
- A carry-on luggage check-in service will be available, beginning at 10 a.m. All carry-on luggage must be picked up by 8 p.m.

### **We remind you to place the following in your carry-on luggage:**

- Passports / Visas / Photo Identification / Proof of Citizenship documents
- Cruise Guest Vacation Documents
- Valuables and any medication

**Please ensure that you have all of your Cruise Guest Vacation Documents completed and signed in advance:**

- Charge Account/Cruise Ticket Form AND Guest Clearance Information Form  
OR
- Xpress Pass

**Transportation to Seattle Attractions and Optional Tours**

- Celebrity Cruises will be offering a complimentary “Hop-on, Hop-off” tour of Seattle’s most popular attractions.
- The shuttles will leave every 30 minutes from Terminal 30, between 10 a.m. and 5:30 p.m. A brochure with additional details will be provided at Terminal 30.
- Grayline of Seattle will be onsite, offering several tours and attraction tickets, at an additional cost. Please see their desk at Terminal 30 for additional information.

**Boarding the Ship**

- Due to the large number of boarding guests, the boarding procedure will take several hours and we ask for your patience and understanding while we undertake this process in an organized and orderly fashion.
- Guests requiring wheelchair assistance to board will be assisted on a first come first served basis as wheelchairs become available. Please be advised that due to the limited supply of wheelchairs onboard, there may be a short wait for assistance. The boarding process will continue and you will be assisted as soon as a wheelchair becomes available.
- Once the ship has arrived and is ready for boarding, we will board the ship by number.
- These numbers will be called when the ship is cleared for boarding, at approximately 8:30 p.m.
- Please remain comfortably seated and ONLY proceed to the boarding area once your color has been called.
- Once your color has been called for boarding, please ensure that you have your Sea Pass card and photo identification in your hand as you will need to present that to the security personnel at the gangway in order to board.

We hope all these items will assist you in enjoying your time in Seattle before boarding your ship. We look forward to seeing you on May 9.

Sincerely,

Celebrity Cruise